



Core Refund Process In 5 Easy Steps

1. ☑ Core must be **Complete** and **Like-for-Like** matching the part sold.
2. ☑ Core is in **Off-Machine-Condition** with **No-Prior-Attempts** to repair.
3. ☑ Core must be drained and secured for return with no shipping damage.
4. ☑ Core is returned 60 days from the original invoice date.
5. ☑ Core diagnostic and installation work orders are on file.

Each step has a 25% value (max deduct is 100%)

Core Diagnostic Information

Email the following information to: shipping@bootheltractorparts.com

1. ☑ Completed Original Service Work Order for Customer Complaint.
2. ☑ Diagnostic Codes or OEM Testing Procedures Used to ID the Problem.
3. ☑ Completed Original Service Work Order for Component Installation.

Core Return Address

Boothel Tractor Parts, Inc
725 East Washington St
East Prairie, MO 63845
573-649-3489
shipping@bootheltractorparts.com

bootheltractorparts.com | East Prairie, MO 63845