



## Core Refund Process In 5 Easy Steps

1. Core is Complete and Like-for-Like matching the part sold.
2. Core is out of the same SN machine the part was installed into.
3. Core shows no signs or prior attempts to repair.
4. Core is returned 60 days from original invoice date.
5. Original dealer diagnostics and dealer installation work orders are on file with our warranty department.

**NOTE: Each step has a 50% core credit deduction. (8/1/2022)**

## Dealer Diagnostic Information Required

Email the following information to: [shipping@bootheltractorparts.com](mailto:shipping@bootheltractorparts.com)

1. Completed Original Service Work Order for Customer Complaint.
2. Diagnostic Codes or OEM Testing Procedures Used to ID the Problem.
3. Completed Original Service Work Order for Component Installation.



### Core Return Center

309 Mill Road | East Prairie, MO 63845  
573-649-3489 | [bootheltractorparts.com](http://bootheltractorparts.com)  
[shipping@bootheltractorparts.com](mailto:shipping@bootheltractorparts.com)