



*Used Parts...
Ready to Use*

Bootheel Tractor Parts, Inc. (BTP) warranties its products to be free from defects in materials and workmanship under normal use and service for the original purchaser. This warranty does not cover failures caused by improper application, improper installation, abuse, misuse, accident, contamination, improper maintenance, etc. and/or other failures for neglect or alteration.

This warranty and corporation's obligation is in lieu of all warranties, expressed or implied, including without limitation, the implied warranties of merchantability and fitness for particular purpose, all other representations to the original purchaser and all other obligations or liabilities, including liability for incidental and consequential damages on the part of the corporation or the seller with respect to the sale or use of the items warranted.

Remedies under this warranty are expressly limited to the provisions of BTP products as specified below and any claims for loss arising or a failure of a BTP product to perform for any period of time, or special, indirect or consequential damage or other economic loss are expressly excluded. Buyer specifically acknowledges that proper maintenance and installation procedures must be performed as recommended by OEM or the warranty is null and void.

This warranty does not apply to normal maintenance or adjustments, normal wear due to working conditions, or parts which have been damaged by accident, misuse, neglect, or alterations.

Warranty Remedies and Reimbursement

This warranty applies only to products sold by BTP. The table below outlines the specific warranties offered on Bootheel Tractor Parts, Inc. products:

The warranty period for all purchased products begins on the date of the invoice.

Buyer and seller agrees, the purchase price is based upon this limited warranty. During the products appropriate coverage period, BTP will repair or replace, under its discretion, any product which is found upon inspection by Bootheel Tractor Parts, Inc. or its authorized agent to be defective in material or workmanship.

Replacement of the product will be provided by BTP to the initial purchaser. The buyer is responsible for shipment and subject to the limitations and conditions of this warranty.

Labor for the repair or replacement of the defective BTP product will be provided at a rate of \$50 per labor hour. The labor hours will be determined as listed in the OEM Flat Rate Labor Guide. Any amount request over these preset limits/guidelines will be the sole responsibility of the customer or installer to cover. No benefits or remedies are available under this limited warranty while the invoice for the product purchased remains outstanding.

What is not covered under this warranty:

Buyer specifically acknowledges that BTP will not be responsible for: 1) Associated part or assembly failures; 2) Hauling or towing; 3) Incidental or consequential damages; 4) Lost profits, sales or income; 5) Downtime or equipment rental; 6) Injury to person or property; 7) Oil, oil filters, antifreeze, Freon gas; 8) Lift, dock or storage fees; 9) Normal maintenance or adjustments; 10) Normal wear due to working conditions; 11) Parts which have been damaged by accident, misuse, fire, neglect, or alterations; 12) Any part failure due to incorrect installation; 13) Unauthorized repairs.

Tractor Parts:	Warranty Coverage:
Used Tractor Parts	1 year parts and labor
Rebuilt Tractor Parts	1 year parts and labor
Engines:	
Good Used & Reconditioned Engines	1 year parts and labor
Remanufactured Engines	1 year parts and labor
Tractor Cabs:	
Cabs will be guaranteed to be as described.	90 days parts only on major components
New Aftermarket Parts	Manufacturers parts only warranty

Ask us about our **LIFETIME** Parts Warranty



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Warranty Procedure:

The buyer must notify Bootheel Tractor Parts, Inc. of any warranty claim prior to repair, replacement, disassembly, or return. The Buyer must request and submit a warranty form (BTP-101) to the Warranty Administrator (Fax Number 573-649-3458) to be eligible for warranty. All BTP claims are handled through the Warranty Administrator. The buyer will be required to complete the warranty form with all required information including, but not limited to, the following:

- Purchaser name, address and telephone number
- Date of purchase
- Date of installation
- Name of dealership or individual who installed product
- Number of hours on Tractor at time of installation
- Date of failure
- Number of hours on Tractor at time of failure
- Exact description of product(s)
- Nature of failure in detail
- Record of installation precautions and standard requirements for installing product that were followed (i.e. System flushed, new oil filters, new oil, verify all oil, temp and pressure gauges & sensors operating properly, etc.)
- Where purchased

The following should also be attached to the claim form or faxed in as well:

- A. Invoice indicating data of installation if dealer installed or date of sale and install if customer installed
- B. Complete diagnostic information as to how failure was determined
- C. The Authorization Number to return

A labor refund will be issued at a rate of \$50 per labor hour. The labor hours will be determined as listed in the OEM Flat Rate Labor Guide. Any amount request over these preset limits/guidelines will be the sole responsibility of the customer or installer to cover.

IMPORTANT: Warranty claim forms received without assigned BTP authorization number, (which is authorization to return, repair or replace), will not be accepted for evaluation and will be returned to dealer.

All products and materials must be returned freight prepaid to BTP. BTP Warranty Administrator can help arrange the best return freight carrier. Freight charges will be reimbursed upon claim acceptance.

If failed product is not returned within ten (10) working days from date of failure, all data will be returned to the Dealer. The return claim will not be recorded and must be resubmitted to be processed.

IMPORTANT: The failed product must be clearly marked "WARRANTY RETURN." Failure to indicate this may cause claim denial and material to be processed as core only.

Bootheel Tractor Parts, Inc. "No Risk Core Return Policy"

BTP company "No Risk" Core Return Policy is an industry exclusive and applies to BTP parts that have a core charge.

It is BTP's policy to refund 100% core credit for any core product returned regardless of damage or quality of the returned core. Customer is liable for all core freight charges. Returns following guidelines:

- Core must be in the original package.
- Core must be drained of all fluids prior to being inserted into the original package.
- Core should be secured in the original package in the same fashion as the original product.
- Cores must be fully assembled and as complete as the purchased product received.
- Cores must be identified with Core tags and the proper core return labels.