



*Used Parts...  
Ready to Use*

## **Bootheel Tractor Parts Lifetime Parts Warranty:**

**Bootheel Tractor Parts, Inc. (BTP)** warrants its products to be free from defects in materials and workmanship under normal use and service for the original purchaser. We offer this major part failure warranty as one of the best warranties in the business. In order for a warranty to be valid, it must be purchased at 25% above the parts purchase price. Detailed further are the limitations and liabilities of the Bootheel Lifetime Parts Warranty:

### **What is not covered under this warranty:**

Buyer specifically acknowledges that BTP will not be responsible for:

- 1) Associated part or assembly failures; 2) Hauling or towing;
- 3) Incidental or consequential damages; 4) Lost profits, sales or income;
- 5) Downtime or equipment rental; 6) Injury to person or property;
- 7) Oil, oil filters, antifreeze, Freon gas; 8) Lift, dock or storage fees;
- 9) Normal maintenance or adjustments; 10) Normal wear due to working conditions; 11) Parts which have been damaged by accident, misuse, fire, neglect, or alterations; 12) Any part failure due to incorrect installation;
- 13) Unauthorized repairs.

This warranty does not cover failures caused by improper application, improper installation, abuse, misuse, accident, contamination, improper maintenance, etc. and/or other failures for neglect or alteration. Warranty does not apply to commercial, heavy-duty or racing applications.

This warranty does not cover normal wear parts including but not limited to bearings, seals, gaskets, wear sleeves, heating/cooling or electrical parts, tires, wheels, nuts, bolts or cabs.

**Lifetime Parts Warranty does not cover labor, including repair or diagnostics.**

**Buyer specifically acknowledges that proper maintenance and installation procedures must be performed as recommended by OEM or the warranty is null and void.**

**Warranty only applies to parts sold or rebuilt by BTP and does not cover parts from outside vendors.**

This warranty and corporation's obligation is in lieu of all warranties expressed or implied including, without limitation, the implied warranties of merchantability and fitness for particular purpose, all other representations to the original purchaser and all other obligations or liabilities, including liability for incidental and consequential damages on the part of the corporation or the seller with respect to the sale or use of the items warranted. Remedies under this warranty are expressly limited to the provisions of BTP products as specified by the Lifetime Parts Warranty Procedure and any claims for loss arising or a failure of a BTP product to perform for any period of time, or special, indirect or consequential damage or other economic loss are expressly excluded.

### **Warranty Remedies and Reimbursement**

This warranty applies only to products sold by BTP. The warranty period for all purchased products begins on the date of the invoice. Buyer and seller agree, the purchase price is based upon this limited warranty. Parts must be returned to BTP for identification and approval. During the product's appropriate coverage period, BTP will repair or replace, under its discretion, any product which is found upon inspection by Bootheel Tractor Parts, Inc. or its authorized agent to be defective in material or workmanship. Replacement of the product will be provided by BTP to the initial purchaser. The buyer is responsible for all freight charges related to warranty replacement and subject to the limitations and conditions of this warranty.



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## **Lifetime Parts Warranty Procedure:**

- 1 The buyer must notify Bootheel Tractor Parts, Inc. of any warranty claim prior to repair, replacement, disassembly, or return.
- 2 The Buyer must request and submit a warranty form (BTP-101) to the Warranty Administrator (Fax Number 573-649-3458) to be eligible for warranty. All BTP claims are handled through the Warranty Administrator.
- 3 The buyer will be required to complete the warranty form with all required information including, but not limited to, the following:
  - » Purchaser name, address and telephone number
  - » Date of purchase
  - » Date of installation
  - » Name of dealership or individual who installed product
  - » Number of hours on Tractor at time of installation
  - » Date of failure
  - » Number of hours on Tractor at time of failure
  - » Exact description of product(s)
  - » Nature of failure in detail
  - » Record of installation precautions and standard requirements for installing product that were followed (i.e. System flushed, new oil filters, new oil, verify all oil, temp and pressure gauges and sensors operating properly, etc.)
  - » Where purchased
- 4 The following should also be attached to the claim form or faxed in as well:
  - A. Invoice indicating date of installation: if dealer installed, or date of sale and install if customer installed
  - B. Complete diagnostic information as to how failure was determined
  - C. The Authorization Number to return
- 5 Service records and invoices must be provided with warranty paperwork.
- 6 Oil filters and oil samples must be provided to verify part failure and rule out neglect.

**IMPORTANT: Warranty claim forms received without assigned BTP authorization number, (which is authorization to return, repair or replace), will not be accepted for evaluation and will be returned to Dealer.**

All products and materials must be returned freight prepaid to BTP. BTP Warranty Administrator can help arrange the best return freight carrier. If failed product is not returned within ten (10) working days from date of failure, all data will be returned to the Dealer. The return claim will not be recorded and must be resubmitted to be processed.

**IMPORTANT: The failed product must be clearly marked "WARRANTY RETURN." Failure to indicate this may cause claim denial and material to be processed as core only.**